

PEOPLE, SOCIETY & DIGITALISATION

**ONLINE AND BLENDED APPROACH IN
WELFARE WORK AND MENTAL HEALTHCARE**





We provide
support for the
professional
development
and integration
of blended
welfare work and
healthcare

Are you an organisation in the welfare, care, and mental health sector and looking for or using an online and blended approach for your target group? The Expertise Network People and Society of Artevelde UAS has a whole range of support options*.

We support the professional development and integration of blended welfare work and healthcare with refresher courses and research and service projects:

- Through training and process guidance
- Through the development of online help methods and tools
- Through policy support research

* The offer is also supported by Onlinehulp Vlaanderen.



OUR TRAININGS

Looking for trainings on online and blended approach tailored to your organisation? Learn how to use chat, email, apps, or video call in your organisation? Discover our trainings.

TRAININGS FOR WELFARE OR CARE ORGANISATIONS

- Exploring online and blended help
- Implementing online and blended help
- Getting started with onlinehulp-apps.be
- Chat help
- Video calling with clients
- Email help
- Social media in care and well-being
- Blended approach in well-being and health

INTERVISIONS AND LEARNING NETWORKS

We also organise intervision sessions and/or learning networks.

CUSTOMISED TRAININGS AND WORKSHOPS

We also develop customised trainings in consultation with your organisation. Some examples:

- Blended approach with your target group
- Getting started with online tools in your organisation
- Digital inspiring practices for the use of online tools in practice
- Where to find meaningful tools and how to recognise and use them?



We have various methodologies to provide
the right support in diverse fields
within online and blended approach

PROCESS GUIDANCE

Looking for support for the sustainable implementation of your online or blended offer in your organisation?

You can also use the expertise of Artevelde UAS for

- Clarification interview
- Coaching of a project leader
- Primary care advice via one-off expert input
- Designing a step-by-step plan
- Guiding a transition process
- Quick scan of the digital offer in your organisation
- Exploring possibilities and determining priorities
- And more



RESEARCH AND DEVELOPMENT OF ONLINE HELP METHODS AND TOOLS

Apart from policy recommendations for digital work on welfare and health in Flanders, like the building blocks for Vlaamse Actieplan Onlinehulp (Flemish plan of action for online help) and the vision on blended support in Growing up, we also developed the following online help methodologies in collaboration with the professional sector.



CH@TLAS

Methodology for chat help provision in social work in collaboration with OHUP (OnlineHulpUitwisselingsPlatform)



OPTIM@IL

Methodology for email help policy and email help provision in social work.



SOCIAAL WERK NETWERKT ONLINE

An e-book with inspiring do's and don'ts on working with social network sites.



ONLINE DIARY FOR WELL-BEING AND CARE

An online follow-up tool for clients and care providers. Developed together with KULeuven and Online-hulpverlening.be and supported by Vlaio-Tetra.



SIMBA

SUCCESSFUL IMPLEMENTATION OF VIDEO CALLING WITHIN AMBULATORY CARE

Supporting tools to use video calls together with UCLL and 40 organisations. Supported by Vlaio-Tetra.



OCMW N@BIJ

Inspiring examples of how online tools can increase the client-involvement in Public Social Welfare Centres.



WWW.ONLINEHULP-APPS.BE

An overview of screened apps and websites for wellbeing and mental health in collaboration with HOWEST, SAM, TeGek, Thomas More and UCLL.



HINCL

An e-learning package on clear online information on upbringing in collaboration with Early Childhood Education.



PWO SWIPE DIGITAAL

Social workers and clients testify on digital practices and what they find inspiring.



PWO DIGI-ACT

This project runs from September 2022, where we focus on digital innovation and inclusion for people with disabilities.

A complete overview and more info can be found on:
www.onlinehulp-arteveldehogeschool.be



MORE INFORMATION



WWW.ONLINEHULP-ARTEVELDEHOGESCHOOL.BE

With methodologies, researches, newsletters, information on trainings, etc.

WWW.ELEARNING-ONLINEHULP.BE

With self-study packages on working with an online diary, SIMBA: Implementing video calls, chat help, online client-oriented work for Public Social Welfare Centres, HINCL: clear and inclusive digital communication.

WWW.ONLINEHULP-VLAANDEREN.BE

Your contact point for know-how on online and blended welfare work and healthcare in Flanders.

CHECK WWW.ONLINEHULP-APPS.BE

Your signpost toward apps and websites for well-being and mental health.

CONTACT

jana.verplancke@arteveldes.be
philippe.bocklandt@arteveldes.be